

"Now that you have taken the time to choose your carpet, it is equally important to pay attention to cleaning and maintenance"

Regular Vacuuming

- It is important to vacuum your carpet thoroughly and frequently, particularly in high traffic areas to prolong the life and the appearance of your carpet.
- After your carpet is laid, vacuum lightly and frequently in the first week and then at least weekly and more frequently in high traffic areas after that.
- Vacuum first against the pile direction to help unsettle and remove dirt and grit to reduce matting.
- When finishing, vacuum in the direction of the pile to achieve a uniform finish.

Vacuum Type

- Vacuums fitted with micro filter systems ensure fine particles (such as dustmite allergens) are removed and stay in the collection bag (particularly if you are dust sensitive).
- To prevent excess fuzzing turn the brush off, or change the head when vacuuming loop pile, cut pile or berber carpet.
- Check and adjust the height of beaters if fitted regularly to ensure the carpet is not damaged by excessive beating.
- For thicker carpets with a higher pile, the height of beaters may be raised and/or suction level reduced to make vacuuming easier.
- Suction efficiency is reduced considerably when bags are half full.
- Change or empty dust collection bags frequently and replace filters as recommended by the manufacturer.

Steam Cleaning

- Depending on usage carpet should be professionally steam cleaned every 12-18 months.
- Steam Cleaning should only be undertaken by a professional carpet cleaner who is a member of a professional association in accordance with New Zealand.
- Prompt attention to spillages or stains is paramount to avoid the penetration of a stain into the carpet fibre.

Spot Cleaning

- Liquids (particularly hot liquids) must be attended to immediately. If allowed to cool or dry, the stain will be more difficult to remove.
- Care must be taken as haphazard attempts at spot removal can cause permanent stain setting, pile distortion and loss of colour.
- Follow the stain removal steps as recommended.
- Exercise extreme care with all bleaches and chemical products as they can permanently discolour or dissolve carpets.

Ways to Protect Your Carpet

- Place door mats at exterior doorways, use rugs to protect carpet in high traffic areas
- Use furniture coasters and chair pads under chairs with castors and occasionally rearrange furniture to alleviate pressure marks.
- Protect carpet from prolonged periods of direct sunlight with curtains or blinds.

STAIN

METHOD

Acne medication	1,3,6,5,4,8
Alcoholic beverages	3,6,5,4,7,8
Bleach	3,4,8
Blood	6,3,4 (cold), 7, 8
Candle wax	2,1,8
Charcoal	3,7,8
Chewing gum (freeze with ice, then chip away)	1,8
Chocolate	3,5,4,7,8

Coffee/tea with milk/sugar	3,5,4,7,8
Cosmetics	2,1,3,6,5,4,7,8
Crayon	1,3,8
Food	3,6,4,8
Fruit juice	3,6,5,4,7,8
Furniture polish (water based)	3,4,1,6,7,8
Furniture polish (solvent based)	2,1,3,6,5,4,7,8
Grass	2,1,3,6,5,4,7,8

Grease	1,3,4,8
Ink	2,1,3,6,5,4,7,8
Lipstick	2,1,3,6,5,4,7,8
Milk	1,3,6,5,4,8
Mud	3,4,8
Mustard	3,5,4,7,8
Nail polish	2
Oil	1,3,7,8

Paint	3,6,4,7,8
Plant food	3,6,5,4,7,8
Rust	5,3,4,7,8
Shoe polish	2,1,3,6,4,7,8
Soft drinks	3,6,5,4,7,8
Tar	1,7,8
Toothpaste	3,5,6,4,8
Urine – wet	3,6,5,4,8
Urine - dry	3,4,5,6,8

Vomit	3,6,5,7,8
Wine	4,3,5,7

Key

- 1/ Dry cleaning fluid (White Spirits)
- 2/ Nail polish remover
- 3/ Detergent mix two tsps. mild liquid detergent mixed with two cups water.
- 4/ Lukewarm tap water
- 5/ Vinegar solution one cup vinegar to two cups water.
- 6/ Ammonia solution two tbsps. of household ammonia to one cup water.
- 7/ Dry Stain Remover Available from Supermarket
- 8/ Professional clean advised

A little more advice

- 1/ Scrape excess solids from carpet
- 2/ Always work from the outside in to avoid spreading the stain
- 3/ Use a clean dry towel or cloth to blot stain do not rub or brush as pile will be damaged

Note: some spills contain chemicals that may discolour or even damage the carpet fibre or dyes. If you have doubts about what caused the stain, and how to remove it, please contact a professional carpet cleaner. While this advice is offered in good faith, no responsibility is accepted for claims arising from the recommended treatments.